



Water Damage

Annual Seminar
for Insurance
Professionals

**7 Hours
Continuing
Education
Credits**

Date: 3/24/11
Time: 08:30 am

234 Cedric Street
Leesburg, GA 31763
Next to the Winn Dixie

Agent and Adjuster Seminar

Everything you need
to know about...



Water Damage Mitigation

WHO SHOULD ATTEND THIS COURSE?

Insurance agents, adjusters and support personnel would benefit from this course. The information available in this course will bring you up-to-date on the latest restoration technologies available in the industry today.

WHY DO I NEED THIS?

No matter how long you have been in the business, there is always something new to learn at one of our Agent and Adjuster Seminars. The restoration industry is constantly changing, and there are always new trade secrets to be learned. This is a great refresher course for all insurance personnel. **Continuing Education Credits (7 hours).**

With such great food and networking opportunity to meet other professionals in your region, you don't want to miss this **FREE** seminar sponsored by your hometown professional cleaning and restoration firm, Bishop Clean Care, Inc.

RSVP Today

229.883.1202

rsvpaa@BishopCleanCare.com

Seminar Schedule:

8:30 am

9:00 am—4:00 pm

12:00 pm—1:00 pm

Registration

Seminar

Lunch

Course Overview

- Basic principles of drying
- Basic Psychometry
- Terminology
- Categories and classes of water losses
- Detection equipment
- Drying equipment and setup (centrifugal and axial air movers, dehumidifiers, etc.)
- Deodorization
- Microorganisms and health effects
- Challenges of water damage mitigation
- Structural limits
- Understanding scope and regulatory issues (OSHA, EPA)
- Question and Answer session



Meet your instructor...



**Jeff Bishop of
Clean Care Seminars**



Jeff Bishop, BBA University of Georgia, has been in the restoration service industry since 1970. He teaches technical courses, is an international consultant and co-author of the *International Institute of Cleaning and Restoration Certification's Standard and Reference Guide for Water Damage Restoration* better known as **IICRC S500** and *Standard for Mold Remediation* better known as **IICRC S520**. He serves as a Director for the Society of Cleaning and Restoration Technicians, has written 13 technical books, produced 7 videos on cleaning and restoration subjects and teaches over 50 courses annually.

Jeff serves as a consultant to fiber producers, carpet mills insurance training schools and to a variety of city, state and federal disaster relief agencies. He serves on the advisory board of the *Insurance Technical Training Institute* as the *Director of the Society of Cleaning and Restoration Technicians*. He has served the IICRC as *Vice President, Chairman of the Examination and Standards Committee, Chairman of the IICRC Certification Council* and currently as *Technical Advisor*. In this capacity, he oversees development of technical information in 18 Certification Categories and 4 industry standards, while representing the IICRC on industry technical issues.